

PLEASE PRINT AND COMPLETE IN FULL – DO NOT CUT AND PASTE TO OTHER DOCUMENT – WE MUST HAVE FIRST 7 PAGES OF THE CONTRACT RETURNED TOGETHER IN ORDER TO FULLY PROCESS....

Rental Agreement – **Tall Tree Retreat**– Rev. 11/2011
Patterson Properties & Management Co, LLC
2131 W. Republic Rd, Suite 343, Springfield MO 65807

PLEASE FAX (most secure method of transmittal) BACK TO US AT 417-459-4623 OR email as a file attachment to – info@BransonLakeHomeVacationRentals.com

Today's date of application submission: _____

Property: 526 Tall Tree Rd, Blue Eye MO 65611
Please refer to our [website for directions to the property](#). Google Maps and GPS are NOT accurate.
Owner(s) / Management: Patterson Properties & Mgt Co, LLC
Contact information: www.BransonLakeHomeVacationRentals.com
Phone #: 417-234-3466
Fax #: 417-459-4623
Email address: info@BransonLakeHomeVacationRentals.com

Accommodations: Two Queen Sized beds & One Queen Sofa bed, Linens & Towels & Kitchen fully stocked with appliances and utensils. See item #21 of agreement regarding what we minimally provide to our tenants. *As there is no phone service on site, it is recommended you bring a cellular device to place calls.*

Cancellation: See item #5 of the following agreement.

MAXIMUM NUMBER OF OCCUPANTS: The Retreat is to be occupied by no more than SIX (6) persons at the maximum (including children). *Contact us for possible exceptions.*

ALL INFORMATION BELOW IS MANDATORY IN ORDER TO PROCESS APPLICATION

Tenant Information (Responsible Party) * We do not give out personal information to third parties, email or spam our clients w/ email solicitations. See our [Privacy Policy on website](#).

First & Last Name: _____

Address / City / State/ ZIP: _____

Primary Contact Phone: _____

Cellular Contact while on Property: _____

Emergency Contact / Relationship / Phone : _____

Correspondence Email address (for receipt): _____

Vehicle License Plate Number _____ **State** _____

Number of NIGHTS requested --- 2 3 4 5 6 7 8 other

Occupancy Dates:

* Check In Date(3pm)		*Check Out Date(11am)	
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** Please note check in is at 3 pm or after, **Check out is at 11am – we often have back to back rentals and thus it is imperative that ck out be no later than 11am in order to turn it over.***

Number of persons in party: _____ (not to exceed **6 total – unless approved in writing**)

Names and ages of each person in the party (please list):

[ie: John Smith (32), etc] _____

I / We agree that we are **NOT bringing any pets & understand they are not allowed in the homes or on the premises ---- see item #15 (Please ck the box if you agree).**

Rates – 2011 - 2012 Season		
Dates	Nightly*	Weekly
Sept 6 – Dec 31, 2011	\$160**	\$1120
Jan 1 – Feb 29, 2012	\$99*	\$1050
Mar 1 – May 20, 2012	\$160**	\$1120
May 21 – Sept 3, 2012	\$200**	\$1400
Sept 4 – Dec 31, 2012	\$160**	\$1120

* **Two** night minimum stay required
 ** **Three** night minimum stay required

** Memorial Day, Independence Day, Labor Day - **5 night Minimum**

Major credit card required to be on file with all applications

Taxes Not Included w/ rental rates -- Add 5.975% to rental rates above
 + **\$150 Security Deposit** @ Reservation time to hold your dates, which is **100% refundable upon leaving the premises in good condition**
 + Customary Cleaning Fee of \$70 (non-refundable)

Rates subject to change prior to booking

Nightly Rental Fee \$ _____ x (_____ nights)		= \$ _____
<i>Promotional Discounts</i> (if applicable)		- _____
Sub Total of Rent Due		= \$ _____
		x .05975 (Tax @5.975%)
Sub Total Rent w/ Taxes		= \$ _____
<hr/>		
Customary Cleaning Fee (non-refundable)	+	\$ 70.00
		= \$ _____
<hr/>		
Mandatory Security Deposit (Refundable)	+	\$ 150.00
<hr/>		
Grand Total = \$		_____

Security Information / Card on File (all info below **required):**

NO Debit or Check Cards PLEASE ! - \$10 admin fee if we process a **Debit card** and it bounces **due to daily limit restrictions set by your bank. Real credit cards please**

Name as appears onCard			
Number on Card <i>Must start with a # 4 or #5</i>	<i>Call if using Discover or AMEX...</i>		
Expiry Date		CVV Number (last 3 or 4 digit code on back)	
Address to which the credit card billing is sent			
	Street Address		Zip Code
Card Issuing Bank (on back of card)		Bank Phone Number (on back of card)	
Driver's License Number		Issuing State	

Signature of Card Holder above : _____

***** Credit card information is still required to be on file with us even if paying with check. **This would be for the same reasons any major hotel chain would make the same request at check in. Feel free to call in the above card information to us if you prefer... 417-234-3466.**

Choose ONE payment method below from Option 1 or 2:

****(if your arrival date is within 30 days of the application submission date, you will select OPTION 1 (credit charges ONLY), to pay IN FULL now – please review our Cancellation Policy below – item #5).***

Option 1) Payment Method (USE only if paying IN FULL – Select ONLY one):

Charge Credit Card as noted above – We accept MasterCard / Visa. We use Payment Processing, Inc. (PPI) for all transactions & are a certified vendor for PPI. “TallTree” will be noted on your credit card billing.

Personal Check: **must be received 45 days prior to arrival** to clear our banking system. Make check payable to **Patterson Properties & Mgt Co, LLC** and mail to:
Patterson Properties & Mgt Co LLC, 2131 W. Republic Rd, Suite 343, Springfield MO 65807

Option 2) Payment Method (if wishing to pay ONLY DEPOSIT at this time):

I will pay initial security deposit of \$150.00 by charge to our credit card noted above. Remainder of payment due is requested to be **charged to credit card** on file above, *approximately 30 days prior to arrival* OR, I choose to **mail personal check for remainder total fees** (less security deposit), *to be sent no less than 45 days prior to my noted check in date*. Make check payable to:

Patterson Properties & Mgt Co LLC, 2131 W. Republic Rd, Suite 343, Springfield MO 65807

We will process credit card payments upon receipt of this contract and will email you a receipt of payment within 24 hours of processing. If paying in full by check, your **cancelled check will serve as your receipt, along with our email we will send**. We reserve the right to include appropriate service charges on all *bounced checks received* & any *unnecessary processing fees we might incur* for multiple attempts to charge debit cards that have daily limit restrictions set by your bank. **Please do not use a debit card – we’d rather you pay by personal check if needing to do so.**

I / We further agree:

1. The undersigned are renting **Tall Tree Cabin / Retreat** @ 526 Tall Tree Rd., Blue Eye MO for vacation or recreation purposes,
2. Are responsible for full payment for the entire rental period: minimally a \$150 Deposit being due with the return of this Agreement, and the Balance of the rent being due 30 days prior to occupancy (if not all paid in advance). Payments must be made by Accepted Credit Card or check. **We require checks to clear before securing your date** on the calendar (checks must be received 45 days prior to arrival).
3. Reservation will not be confirmed until the Rental Agreement has been returned and the Deposit cleared. Email receipt will be sent to address on file within 24 hours of charges. We recommend following up by phone call if email not received as it might have gone to junk or spam filters in your email account.

4. Failure to make payments when due will result in default of this Agreement & forfeiture of any security deposits or fees paid to date.
5. Cancellation Policy – Non negotiable: Full refund, less \$150 handling fee *upon 30 days notice for most nightly rentals*. Reservations for all Major Holidays (including Labor Day, 4th of July, Memorial Day, Thanksgiving & Christmas), Monthly, and stays of 7 nights or longer *require 45 days notice*, less \$150 handling fee. ***If cancellation occurs within 30 or 45-day cancellation period, whichever applies, the entire funds paid to date of cancellation request are earned and non-refundable. Patterson Properties, LLC recommends travel insurance from several reputable trip cancellation / interruption insurers to assist with alleviating this type of unforeseen risk. I / we have reviewed the vacation rental website link for details on trip cancellation/ interruption insurance options – www.BransonLakeHomeVacationRentals.com (“TripInsurancePackage” link). –*Policy Rev. 4/09*
6. Weather / Acts of God: Additionally, Patterson Properties, LLC will not refund monies paid in advance due to cancellation or interruption of trip for inclement weather, conditions of lake, or other circumstances beyond our control, in MO or otherwise.
7. If I (We) do not personally inspect the premises prior to signing this Agreement, I (We) agree to accept the rental property upon arrival, provided it meets the basic description as listed on the Rental Websites (www.BransonLakeHomeVacationRentals.com) . In Addition, I (we) agree that we will not be entitled to a refund of rent money, nor relocation to another property, and will have no claim or recourse against the Owner, Property Management, etc. Our properties are professionally cleaned and maintained.
8. Entry to this property is “keyless” and as such requires the use of a special 4 digit code that will be given to you via phone call and / or email notification *about 24 hours prior to arrival*. Patterson Properties, LLC will not disclose this code any earlier, for security reasons.
9. I (We), our guests and visitors, **agree to not smoke in the Retreat**. If we elect to smoke outside, we *will dispose of butts in an appropriate receptacle, not the yard!* Any violation of the smoking policy will incur a \$50.00 charge and if additional cleaning is necessary to remove smoke odors from the house and/or linens, any additional costs will be subtracted from our security deposit or charged accordingly.
10. That there will be no large parties or other **loud noises** in the home, on the premise or shoreline, *especially after 9pm at night*. That all tenants listed previously will maintain the premises in good order and appearance and conduct themselves in a manner inoffensive to any neighbors. –*Policy Rev. 4/09*
11. That any drug use on the property, or any disturbance, annoyance, endangerment, or inconvenience of the neighbors; or use of the premises for any immoral or unlawful purposes, or violation of any law or ordinance or nuisance on or about the premises will constitute a breach, and Patterson Properties, LLC may immediately terminate our occupancy and this rental agreement.
12. Owner or Owner’s Agent may enter the premises immediately in the event of an emergency, in order to perform necessary repairs and/or maintenance; and with 24 hours notice for normal maintenance, utilizing cellular phone contact on agreement.
13. Occupancy (including small children, infants and *overnight visitors*) is not to exceed 6 persons without prior permission from the Owner, Managers or their Agents, in writing

- or by email. If more than the maximum number is found to be occupying the leased property, I (we) agree that a charge of \$100.00 per additional person above the maximum number allowed will be made to my (our) credit card on file. Additionally, at the discretion of the Owner, this Agreement may be immediately terminated and without refund. *This is a Stone County MO ordinance requirement for vacation home rental properties.*
14. Occupancy of RV campers and /or tents on the premises is forbidden, unless it is by the original 6 or less tenants. Parking is to be limited to designated areas, not blocking the common roadway. No vehicles or wheeled campers/ trailers are to be parked in yards.
 15. **Pets are not allowed** on the property or premises and as such if it is determined that pets have been staying on property, additional cleaning fees may be assessed accordingly and taken from the security deposit or in addition to as required.
 16. I (we) shall be responsible for all damage, breakage and /or loss to the premises, except normal wear and tear and unavoidable casualties (deemed by Managers of Property), which may result from Occupancy. I (we) agree that all household contents, etc., & other equipment and fixtures will be in the same condition as at the beginning of our stay, forgoing reasonable wear and tear and damage by unavoidable fire and casualty, the only exception. **Vehicles are NEVER to be driven or parked on any grass area or yard.**
 17. The property will be left in the same good and habitable condition. Any damages or notable conditions *found upon arrival* will be reported to the Property Managers / Owners or their Agents within a reasonable amount of time; generally accepting this to be within one (1) or two (2) hours of Occupancy or early next morning if arriving late at night. I understand the property will be inspected prior to my (our) inhabitation and when I/ We departs. Otherwise, I (we) agree, acknowledge & authorize that any repair or replacement costs for loss or damages incurred during our stay (other than normal wear and tear) may be debited from my (our) credit card on file.
 18. I (we) agree to indemnify and save Owner and Property Managers harmless from all liability, loss or damage arising from any nuisance or harm made or suffered on the leased premises by me (we) guests or invitees. Also from any carelessness, neglect, or improper conduct of any persons entering, occupying or visiting the property or premises. It is understood that children under age 14 are to be supervised at all times around the Lakeshore & Spa and the Spa cover to be in place when not in use.
 19. This is a “lakeside” property but Patterson Properties is allowing use of the Lakefront property they own just across the road, for access to waters edge. All lakefront property on Tablerock Lake is bordered by U.S. Govt operated Corps of Engineers property.

Guests assume full responsibility for any destruction of property on US Govt property and hold harmless Patterson Properties & Mgt Co. LLC. [Use must be in accordance with Corps rules and regulations... learn more here.](#) We want you to enjoy the lakefront but just be aware that there are RULES NOT SET BY US that you must be aware of. There is a fire ring on our property... you are expected to properly maintain any fire you make and to also put it out with water when done.
 20. Also that I/ we acknowledge the “wildlife” aspect of being in a wooded / forested / lake area; as such, there are potentially dangerous flora and/ or fauna (ie; Poison Ivy, Snakes or other insects, etc). We will defend, hold harmless & indemnify Patterson Properties and Mgt Co, LLC from any issues arising from any interaction between the outdoor environment and us. It is understood that Patterson Properties maintains groomed areas

of the properties (ie; yards, driveways and pathways), but it cannot be assured that these above noted elements will not still be present.

21. The Owner shall provide utilities, propane for BBQ grill on deck, furniture and fixtures, linens and towels & kitchen appliances and general utensils. Any and all other provisions, etc are the tenant's responsibility. Toilet paper, soap, shampoo, dishwasher and clothes detergent, paper towels, etc are the responsibility of the tenant, although we try to stock several days of these items *as a courtesy*.
22. Prior to vacating the Retreat, Tenant is responsible to remove all trash, ensure all dishes and cookware are clean, and return any furniture that was moved to its original position. Beds should NOT be "stripped"; towels can be placed in the tubs. **Please utilize the dark colored hand towels / wash clothes for makeup, etc.**

If a late departure and/or an exceptionally filthy house (ie; lots of trash left in house, dirty dishes, etc) impedes our cleaning crews ability to properly turn over the property in a timely manner for tenants arriving the same day, we reserve the right to assess an additional \$60 cleaning fee.

23. Owner shall not be liable to Tenant, Tenant's guests, licensees or invitees or any other person for any injury, loss or damage to any person or property on or about the premises. Tenant shall defend, indemnify and hold Owner, Manager and their Agents harmless from and against all loss, injury or damage occasioned by the use or misuse or abuse of any part of the premises, parking area, lake or lakefront or community and from or against any omission, neglect, or default of Tenant, his guest, licensees or invitees.
24. This Agreement may not be assigned or the property sublet, and is for the Tenant's use only. No changes to, or changing of locks of the property / premises are permitted.
25. Finally, we agree that this contract shall be governed by Missouri Law, notwithstanding conflict of laws provisions, and venue for any disputes shall be the circuit courts of Greene County, MO.

By signing this document, I (we) agree to the terms and conditions stated above. I (we) understand the Cancellation policy and that the "Additional Items to Note" and "Hot Tub Rules" below are *also considered part of this agreement*. ***In addition, I (we) understand it is solely my (our) responsibility to acquire Trip Cancellation insurance, should I (we) deem it necessary.***

Please be sure to return ALL 7 pages above when faxing or emailing to us...

Date _____

Signature _____

Print Name _____

Management Approval _____

Dated _____

Additional Items to Note Prior to Arrival

Emergency Contact number –911; Other non-emergent issues – 417-234-3466

- 1) There are no phones on site. You'll want to bring a cellular phone. Excellent cellular reception on property for all major cellular networks. As such, our Dish Network Satellite TV service does not have PayPerView services – sorry ☺
- 2) **Please do not park or drive vehicles on property (grass/ yards).**
- 3) **Please NO Pets !**
- 4) **Please NO smoking IN THE HOUSE AND no butts left outside anywhere !**
- 5) Laundry / towels etc can be left in the tubs but if you do your own laundry, please wash ALL WHITES TOGETHER – NOT WITH COLORED ITEMS ! We will have to charge to replace any property towels or linens that become “adversely colored” when doing your own laundry. Just a friendly reminder ☺
- 6) When leaving premises, lock all doors to prevent theft of your personal items AND our furniture and electronics. Please remember that this is our second home and personal property as well. For your added security please also use the locking pins on any slider doors to the deck(s).
- 7) Our property is on a septic system and as such, please place any feminine toiletries in the trash rather than down the toilet. Also, no grease down the sinks as this also is very bad for a septic system. The house has a whole house filter system and water softener for your comfort.
- 8) IMPORTANT -- Hot Tub use: the lid to the hot tub on deck does snap locked in two places (for child safety we recommend using this feature if small children are present). --- **DO NOT PULL ON SNAPS OR YOU WILL BREAK THE LATCHES** – (See Hot tub rules below).
- 9) BBQ Grill use: **DO NOT PLACE GRILL AGAINST or anywhere near HOUSE** – this will melt the vinyl siding. **Fire Extinguisher is found in kitchen under Island counter.** Extra propane is located near the deck by trashcans. If you happen to run out of propane, feel free to do a “Tank Exchange” at Twin Island Gas Station up the road about 5 minutes. Let us know and we can credit you the exchange fee (with proof of receipt). We know how disturbing it can be if the grill stops working in the middle of dinner

Rev. 12/09

Hot Tub Rules

1. **No standing or sitting on cover please!** They are expensive to replace. **Please keep children OFF – no climbing on cover !**
2. **PLEASE SHOWER BEFORE entering tub, esp if having been in the lake before** / REMOVE HEAVY MAKEUP or LOTIONS BEFORE ENTERING – this helps keep the pool chemistry and water as clean as possible.
3. **NO USE** OF SOAPS / LOTIONS / OILS IN TUB, as it creates a mess for us to clean. You may feel free to add fresh water from the spicket / hose outside under the deck if tub requires more water after extended use and water loss. **Do not overfill & please don't let the water level get below the filter inlet.**
4. Please use the bathroom and not the tub ☺.
5. To remove cover, carefully place it folded on one side of the hot tub, standing on end (be sure to unlock all straps FIRST).
6. **Please leave cover on tub when not in use** to keep leaves and other debris out & to **keep the tub from losing heat.**
7. If small children are present we do recommend using the locking latches on the cover to prevent accidental drowning. Parental supervision is assumed if children under 14 are using the Spa. (NOTE: only one strap works)
8. Spa is continuously sanitized with Bromine. **Please leave the Brown, floating Brominator in the tub at all times. DO NOT adjust the Brominator settings please.**
9. Temperature is set at 90 degrees on arrival – you may want to increase the temp setting upon arrival as it **increases 5 degrees per hour with lid in place** (max temp is 104 degrees). Note that there are health risks associated with the use of hot tubs – use with discretion and at your own risk.